

Information pursuant to Art. 13 and Art. 21 of the General Data Protection Regulation (GDPR)

Dear Customer,

This is to inform you, in accordance with Art. 13 GDPR, about the processing of your data and, in accordance with Art. 21 GDPR, about your rights as a data subject.

Who is the data controller and your point of contact?

AST Eis- und Solartechnik GmbH

Gewerbegebiet 2

A-6604 Höfen

Austria

Email: info@ast.at

You can reach the responsible Data Protection Officer under:

Email: dsb@ast.at

What is the purpose and legal basis of our data processing?

Your data is processed for the purpose of the conclusion and execution of a contract. Pursuant to Art. 6 (1b) GDPR, the processing of your data is necessary for the conclusion and execution of our contract with you. In addition, pursuant to Art. 6 (1f) GDPR, the processing of your data is necessary for the protection of our legitimate business interests, e.g. for the assertion of our legal claims and our defense in legal disputes. Our legitimate interests exist in connection with the fulfillment of the mutual obligations under the contract between us and you. For our fulfillment of statutory requirements, we may or must, where necessary, process your data and transmit your data to third parties (pursuant Art. 6 (1c) GDPR). In individual cases, we will process your data on the basis of your consent pursuant Art. 6 (1a) GDPR.

What categories of data are processed by us?

We process the following categories of data: master data (e.g. name, address), contact details (e.g. phone number, email address), contract data (e.g. start and end date of the contract), technical data (scope of supply, assembly plans, specifications), collection information (e.g. credit rating inquiries, outstanding accounts, reminders), payment information if applicable (e.g. bank account).

To whom do we transmit your data?

Access to your data is granted to the departments within our company who need this access to fulfill our obligations. Due to the shared use of data processing systems, your data will be processed within the group of Elektrizitätswerke Reutte AG. Where this is necessary for credit checks, we will transmit your data to credit bureaus. For the purpose of fulfilling the order, we may engage further service providers, to whom we transmit the data necessary to fulfill the order. Where we need legal assistance, we will transmit your data to lawyers, courts and collection agencies.

Is data transferred to a third country or an international organization?

Your data will usually not be transferred to a country outside the EU. Service providers in a third country employed within the framework of contract data processing are obligated to comply with the EU standard of data protection.

For what period do we store your data?

After the expiration of the respective contract between us and you, we will verify whether we still need your data and whether statutory retention obligations prevent the deletion of your data. Accounting-related data is subject to a statutory obligation to retain data for a period of 7 years.

Are you required to provide personal data?

The processing of the collected data is necessary for the conclusion and execution of the contract between us and you. If we do not process your data, we cannot fulfil our contractual obligations to you and will have to cancel the contract.

What are your data protection rights?

You have the following rights pursuant to Art. 15 to 22 GDPR, if the necessary statutory requirements are met:
Right to information, correction, deletion, limitation of the processing and data portability. Moreover, Art. 13 (2b) in conjunction with Art. 21 GDPR provides you with the right to object to the processing, which right is based on Art. 6 (1f) GDPR.
Art. 77 GDPR provides you with the right to lodge a complaint with the supervisory authority, if you believe that the processing of your personal data is unlawful.

The competent supervisory authority for our company is the Austrian Data Protection Authority, whose address is:

Österreichische Datenschutzbehörde
Wickenburggasse 8
A-1080 Wien, Austria

Information about your right to object to the processing of your data as provided in Art. 21 GDPR:

You may at any time file an objection to the processing of your personal data carried out in accordance with Art. 6 (1f) GDPR (data processing on the basis of the consideration of the parties' interests) on grounds relating to your specific situation. If you file such objection, we will cease to process your personal data, unless we can furnish proof of compelling legitimate reasons for the data processing overriding your interests, or unless the data processing is necessary to assert our legal claims or to defend ourselves against legal claims.